Feeding Futures They inspire every action we take. They drive our business into tomorrow. They are our tagline.



QUALITY AND FOOD SAFETY POLICY

Sovena Group defined as its Purpose to accelerate the evolution of global food, building new paths in this context, at the same time, seeking to guarantee the satisfaction and expectations of clients and other stakeholders, making a commitment to continuous improvement in terms of Quality, Authenticity, Food Safety and Food Defense.

By adopting a Quality, Food Safety and Food Defense Management System, including procedures that guarantee compliance with applicable legal and authenticity requirements, those contained in implemented GFSI standards and industry best practices, Sovena Group guarantees the supply of safe and Quality products, thus demonstrating its competence to clients, authorities and other stakeholders.

Sovena Group has defined and implemented the following Commitments:

- To protect our products against intentional adulteration with biological, chemical, physical or radioactive agents.
- To provide an appropriate training and supervision to its employees, so that they develop skills and competencies aimed at an efficient and responsible performance of their activities, promoting a culture of Quality, Food Safety and Food Defense, teamworking and collaboration, with rigor and innovation spirit.
- To ensure that customers' requirements and other stakeholders are satisfied, seeking to exceed their expectations.
- To maintain and develop collaborative relationships with suppliers and ensure that they fulfil all the commitments made.
- To promote relationships with innovation and research institutions for the developing of new products, improvement of profitability, production processes, environmental performance and sustainability, offering to our customers a wide range of products and services.
- Continuously and effectively improve the Quality, Food Safety and Food Defense Management Systems considering, whenever applicable, advances in science, technology and best practices.
- To guarantee that the strategic orientations and commitments established by this Policy are known by all Collaborators and disclosed to the rest of stakeholders.
- To turn these commitments into fundamental elements of the Group's Quality, Food Safety and Food Defense Culture, responding with quickly and assertively in the event of any incident or crisis.

For that purpose, specific objectives and goals are established annually, which are disclosed to the entire Organization and reviewed periodically.

Sovena Group Management Board, as well as ALL its Collaborators, identify themselves with the Commitments set out, and are committed to act with an approach that allows to achieve the established goals, enhancing in this way the importance of this document and all the provisions that are implicit.

By the Management Board,

April 2021