

POLICY

Sovena Group as a production, packing and distribution industry of olive oils, olives and vegetable oils and their downstream products, seeks to ensure customer's satisfaction and expectations, as well as other stakeholders, assuming a commitment of continuous improvement in Quality, Food Safety, Food Defense, Environment, Social Responsibility and Sustainability.

Within Sovena Group mission and vision development have been established as strategic guidance:

- A Policy adapted to the nature of our business, customers and stakeholder's expectations, giving support to the Group on the development of its levels of competitiveness and economic efficiency, allowing it to achieve the sector leadership.
- A safe and quality product supply that fulfills all legal requirements, as well as recognizing international standards.
- A responsible environment and social position.
- A clear and simple communication allowing all Collaborators to understand and apply the defined Policy.

Sovena Group has defined and implemented this Policy according to the following commitments:

- Protecting our products from intentional adulteration with biological, chemical, physical or radioactive agents.
- Fostering a sustainable development along the entire value chain and the use of natural resources in all its activities.
- Minimizing the environmental impact of developed activities, through a rational use of resources, giving priority to pollution prevention measures and to the adoption of the best available technologies.
- Making available an appropriate training program for Collaborators that allows them to develop their potential and competence for contributing to an efficient and responsible performance in their activities, promoting team work and collaboration, with rigor and innovative spirit.
- Promoting safety and occupational health of all Collaborators in the work environment.
- Ensuring that customers and stakeholders' requirements are satisfied, seeking to exceed their expectations.
- Maintaining and developing partnership relations with suppliers and assuring that they fulfill all the commitments agreed upon.
- Promoting the establishment of partnership relations with innovation and research institutions for developing new products, profitability improvement of productive processes, environmental performance and sustainability, providing to our customers a wide range of products and services.
- Improving in an efficient and continuous way the Integrated Systems of Quality, Food Safety, Food Defense and Environmental Management through the optimization of all the processes.
- Guaranteeing that the main principles established by this Policy are known by all Collaborators and spread to all our stakeholders.
- Making these commitments fundamental elements of our Group's culture, responding with diligence and assertiveness in case of any incident or alert that may arise.

In collaboration with all Group's strategic areas, specific goals and targets are established annually which are widespread through the Organization and periodically evaluated.

Sovena's Board of Directors, as ALL it's Collaborators, identify themselves with the commitments mentioned above and are committed to act focused on achieving the established goals, which highlight the importance of this document and all the implicit provisions.

The Administration,



May, 2018