



We believe that we can make a difference in people's lives and that is why we take our products seriously.

We control their quality at every moment, bringing the land closer to the market, the market closer to the kitchen, the kitchen closer to the plate and the plate closer to the land.

We live through our business and believe that to reinvent there is no need to invent. We sow, nurture, harvest, transform and distribute, feeding far more than an industry.

After growing for one century, it is time to feed the next.

# Feeding Futures



# Message from the CEO

JORGE DE MELO Sovena CEO 2020 was another year that will remain in Sovena's history, with the presentation of the new positioning "Feeding Futures", which reinforces our vision of the future of the agricultural and food industry and integrates new trends in food and sustainability.

Our vision of sustainability is intrinsically linked to our understanding of the business, as well as the conviction that our contribution to Sustainable Development only makes sense if it has its foundations in the development of an activity that seeks the sustainability of the planet and people.

2020 was also the year the world was affected by the COVID-19 pandemic. We sought to minimize the impacts of this unexpected context and provide safety conditions for our teams, always maintaining our responsibilities towards the business and concentrating efforts to support society, in the different parts of the world where we operate.

Without prejudice to this context, we continued an important work focused on our culture, with a set of initiatives aimed at reinforcing Sovena's values. At the community level, we nurtured neighbourly relationships and expanded our contribution to society, highlighting the role of our brands as active agents for change in dimensions of sustainability as fighting waste and promoting nutritional education. We launched energy production projects from renewable sources in our factories and lighter packaging with recycled plastic.

We also started the process of reviewing the sustainability strategy for 2021-2023. To this end, we revisited trends, listened to our stakeholders and reflected on our priorities, understanding that the challenges we set ourselves today require reinforced action, capable of achieving the desired results.



<sup>&</sup>lt;sup>1</sup>Throughout the document, references to Sovena will include both Sovena Group, SA subsidiaries and Nutrifarms, both 100% owned by Nutrinveste SGPS (GRI 102-1).

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The strategy for the 2021-2023 cycle — "Feeding Futures for a planet that prospers and for people that thrive", derives from our purpose and drives us to a constant search for doing better. We want to promote an increasingly diversified and sustainable diet through the quality and innovation of our products, through the use of agriculture that protects nature and through efficient and circular transformation. We want to "feed" a team of committed employees, an energized community and informed consumers who adopt diverse diets. It will be around these commitments, which represent the areas in which we intend to have the greatest impact, that we will work in the coming years, and from which we highlight, until 2023:

- The development of a Biodiversity and Ecosystem Services Management Plan for our farms;
- A 30% reduction in Greenhouse gas emissions (scopes 1 and 2);
- 100% electricity from renewable sources in our factories;
- Average incorporation of 50% of recycled PET in Sovena brands plastic packaging;
- EFR (Family Responsible Companies) certification in Portugal, the first geography to implement an important set of measures that promote work-life balance.

Today we have more than 1,000 employees in 9 countries, 8 manufacturing units in Portugal, Spain and the United States and more than 7,000 ha of olive groves in Portugal and Morocco, with a turnover of 1.1 billion Euros and a wide value chain, from agriculture to sourcing, through processing, packaging and sales. With this legacy, we reinforce our responsibility to continuously improve our performance and aim to expand our impacts. We will continue to count on all our stakeholders, internal and external, to go further.

JORGE DE MELO

# **Our Vision for Sustainability**

# Feeding Futures for a planet that prospers and for people that thrive

Our vision for sustainability is inextricably linked to our understanding about the future of food consumption. That is why our contribution to development is based on the principle of feeding people and the planet in a sustainable way.

We want to be part of the change and boost the transition necessary for the future of food.

The attention we pay to our products and to the raw materials we purchase is a criterion for developing products with quality and nutritional value. We ensure the most demanding Quality and Food Safety certifications, we apply the sustainability best practices, we continuously invest in research, development and innovation.

We are aware that the rebalance of our planet includes rebuilding the food cycle, bringing the land closer to the market, the market closer to the kitchen, the kitchen closer to the plate and the plate closer to the land. It is essential that we act with environmental responsibility, through a responsible agriculture production, a closer relationship with producers and an efficient energy management, from the by-products to the waste we generate.

We know that our industrial or agricultural activity generates a set of impacts with the communities where we operate. We acknowledge that there is an important path to tread in order to increase positive contributions and deepen our good neighbourly relations with the local population.

Our people are the element that combines everything we do. Through their skills and dedication, make this vision possible and renew it everyday.

The difference we can make will be greater the higher our capacity to provide learning skills which will generate a collective force relevant to society.

Finally, the search for an activity with better impacts must be the reason of our existence, always with the purpose of surpassing ourselves and continuously improving.

# 2020 at a glance

Launch of Sovena's new positioning - Feeding Futures

Sovena Culture 2020 and beginning of the Desarrollo Directivo 2020/21 programme

Oleoprecision Project, to improve the profitability and traceability of sunflower crops, through new cultivation techniques and precision crop management

Take-off of the packaging unit and logistic warehouse in Modesto, California (USA)

Andorinha, Fula e Oliveira da Serra are featured in initiatives against food waste: Casa Andorinha in Brazil, contents "Chega e Sobra" for Fula, and a partnership between Oliveira da Serra and Too Good to Go Entry in the Chilean market, with the purchase of a shareholding interest in Soho

Installation of the new olive oil tank park and of new packaging lines in Barreiro (Portugal)

First company to implement an analytical technique through ion mobility for the rating of its olive oil

Sovena joined the Ellen
MacArthur Foundation's
"The New Plastics Economy
Global Commitment",
with the target of 3,500 tons
reduction of virgin plastic
by 2025 (31%), by recycled
PET increase (28%)
and an effective plastic
reduction (3%)

Management and response to the COVID-19 pandemic: employees, healthcare professionals, communities

More sustainable packaging: reduction of ink on the boxes and of pigment on the bottles and inclusion of recycled PET in the packaging of Fula and Oliveira da Serra.

First company of the sector with the certification Foreign Supplier Verification Programs - Voluntary Qualified Importer Program

Elaia becomes Nutrifarms, an agricultural project, 100% owned by Nutrinveste

Oliveira da Serra in the context of COVID-19 in Portugal:

Solidarity programme "Eu dou a casa" to support and disseminate the take-away service of small restaurants

Azeite Ajuda Extra programme to support the Food Emergency Network

Involvement in the "Consumir Português" movement, which values local products.

# Who we are

We are a family company, committed to preparing the future of food. Our purpose is to accelerate global food evolution. We develop and provide products and services in the sectors of olive oil and cooking oils. We are one of the largest companies in the world in our sector.

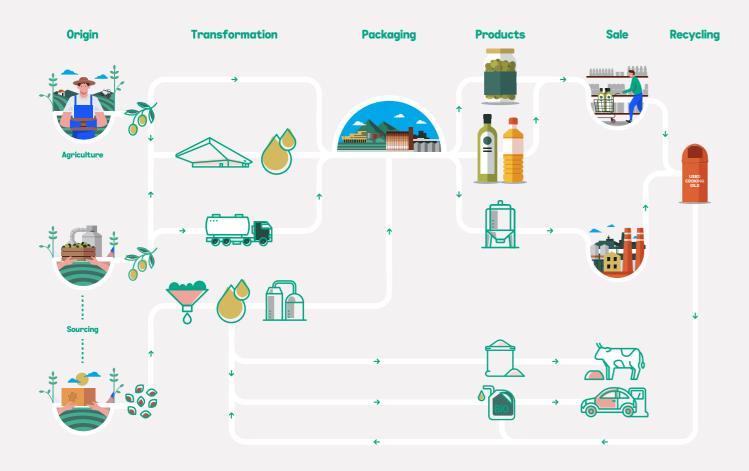
Sovena is a Portuguese family company, leader in the food industry, with a strong international presence. It carries out several activities and provides several products, whose central elements are olive oil and cooking oils.

100% owned by Nutrinveste SGPS, Sovena's past is filled with a history of unique experience and skills in the sector, and its future holds the important challenge of positioning itself in the context of the promotion of a diverse and sustainable food consumption.



# What we do

Able to supply any kind of olive oil, cooking oils and related products, Sovena is present at all the steps of the value chain, from the origin of the product - with the production of olives, sunflower and access to the world's main olive oil, seed and cooking oil producers - through the extraction and refining, to the packaging and distribution to customers.

















port activities)



+1,000 employees



●39% Portugal ●36% Spain ●14% USA ● 2% Brazil ● 9% Other

+2,000 customers



• 29% Other markets • 24% Portugal

● 21% Spain ■ 17% North America ● 9% Brazil

€ 1,071 Million turnover

+70 countries among destination markets



of olive groves Portugal and Morocco



**Industrial Units** 



#### **Produce food** in a sustainable way

Integrated Production method in all Sovena's olive groves

+90%

of the water supplied is captured by the olive trees

900ha dedicated to conservation and biodiversity

#### Process efficiently. in a low carbon and circular way

1.144 kt CO<sub>2</sub> e Emissions (Scope 1, 2 and 3)

94%

waste produced found a second life

20%

incorporation of R-PET in plastic bottles (Sovena brands)

#### Foster employee's development and connection

**79**%

of people are proud to work at Sovena

**52**%

of people consider that we must improve communication efforts

#### Engage and energize the local ecosystem

69%

spending with local suppliers

96%

local employment in agriculture production

+ 780t

of donations in products (nearly EUR 1,500,000)

#### **Encourage informed food** choices and diverse diets

Nutrition appointments for employees and awareness campaigns for strengthening the immune system.

Launch of Feed magazine, whose purpose is to share information and knowledge about food trends worldwide, concerns related to food and the planet.



## Our profile

+ 1,000 employees



- ●39% Portugal ●36% Spain
- ●14% USA ●2% Brazil
- ●9% Other

#### Gender



71% Men



29% Women

#### Age



13% under 30 years 60% between 30 and 50

over 50 vegrs

#### **New admissions**

73% Men

27% Women

54% between 30 and 50 years

#### **Diversity**

Men per category:

86% Executives 83% Directors

64% Managers 54% Professionals

80%

Assistants and Operators

#### Staff turnover



# **Our Carbon footprint**





**5**%

electricity & steam

indirect emissions along the value chain

93% 62 kt CO<sub>2</sub>e

Carbon Sink





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# Where we are

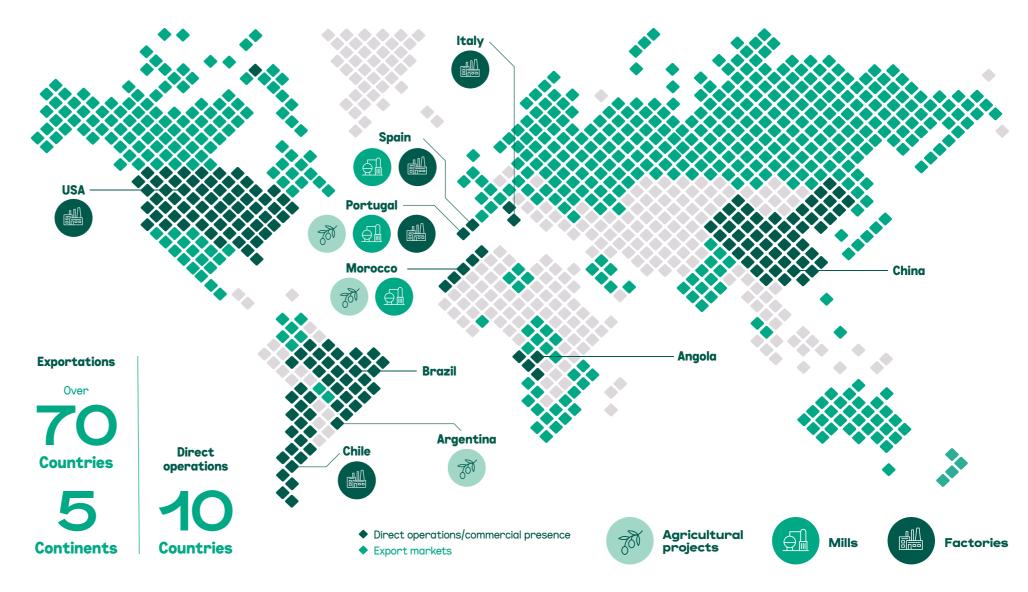
We export to over 70 countries in five continents and we have direct operations in ten countries.

Sovena has a strong worldwide presence, either through direct operations and commercial presence, or in markets to which it exports its products.

In several countries, Sovena is present with agricultural projects, mills and factories.

The industrial operations show Sovena's capacity in the areas of extraction, refining and packaging.

# Worldwide presence with direct operations in several countries



Industrial operations	Portugal			Spain				
Extraction capacity	1,350 1	Rapeseed         Soy           1,200         1,950           tons/day         tons/day			Sunflower  1,350 tons/day Including a façon contract in Olmedo (Spain) for the extraction of oil (500tons/day).			
Refining capacity	Sunflower 375 tons/day Soy/Rapeseed 615 tons/day	Neutral oils (non-edible) 300 tons/day Biodiesel production capacity 300 tons/day		Oil Olive oil 950 tons/day 200 tons/day  Including a façon contract in Olmedo (Spain) for the refining of oil (300tons/day).				
Packaging capacity	Portugal  8 packaging lines 250,000 litres/day of olive oil 900,000 litres/day of oil	2,000,000 iid 00/ddy	8 packagin (Rome, New Yo 700,000 lit 2 packagin (Modesto, Cali 500,000 lit	g lines ork) cres/day g lines fornia)	Chile 3 packaging lines 100,000 litres/do			

Mills	Portugal Ferreira do Alentejo	Spain Monteolivo and San Pedro	Morocco Marrakesh
Transformation capacity (tons of olives/ day)	1,500	600	350
Olive oil storage capacity (tons)	5,280	2,300	1,500

Agricultural project	Portugal	Morocco	Argentina
Olives groves (ha)	5,900	1,000	
Oilseed crops (ha)	169		9,215



# Our brands

Our portfolio comprises strong brands, and was designed to meet the needs of our diversified consumers. Our brands tell stories and build their own impact territories.

Our brands are strongly established - some of them are market leaders - and are acknowledged by consumers as reliable, close, differentiated and high-quality. This excellent image capital reflects the values that express our concerns towards consumers and customers and anchor our contribution to the development of healthier lifestyles and more sustainable production systems.



# Accelerating the evolution of global food is the purpose of Sovena's brands

Andorinha

share.

It is Sovena's largest brand

in Brazil with a 23% market.

oriented towards health

of the relationship of people

in volume, a reference

Mission | Education

involved in a positive

and wellbeing:

transformation

#### Oliveira da Serra created in 1969

Iconic brand, leader in Portugal with a 31% market share. It is the most awarded Portuguese olive oil brand in the world.

#### Mission | Social-food sustainability: committed to creating a positive impact on the food system.

"Oliveira da Serra has based its leadership on the bond between innovation and sustainability. We endeavour to provide customers with more sustainable solutions. that reduce the brand's ecological footprint. and innovative solutions. with the purpose of making a difference for the future."

Ana Schedel Head of the Oliveira da Serra brand

#### Other Sovena's brands

Córdoba | Worldwide Flor de Olivo I Spain Fontasol | Spain Fontoliva | Worldwide with food. "Andorinha is an agent

for the transformation of knowledge about real food, as we know the benefits that good food brings to people's lives."

Marina Barros. Head of the Andorinha brand

# created in 1927

created in 1962

Fula

It is a segment leader in Portugal, where it holds a 42% market share. It is also a reference brand in Angola.

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#### Mission | Food diversification and inclusion:

committed to contributing to a more diverse and inclusive food future.

"In 2020, Fula presents itself as more sustainable and has a new purpose: to bring a more inclusive future, through greater diversity in the diet of consumers"

Luísa Bragança, Head of the Fula brand

Frigi | Portugal Soleada | Spain **GEM | USA** Tri-Fri | USA Olivari | Worldwide Vêgê | Portugal

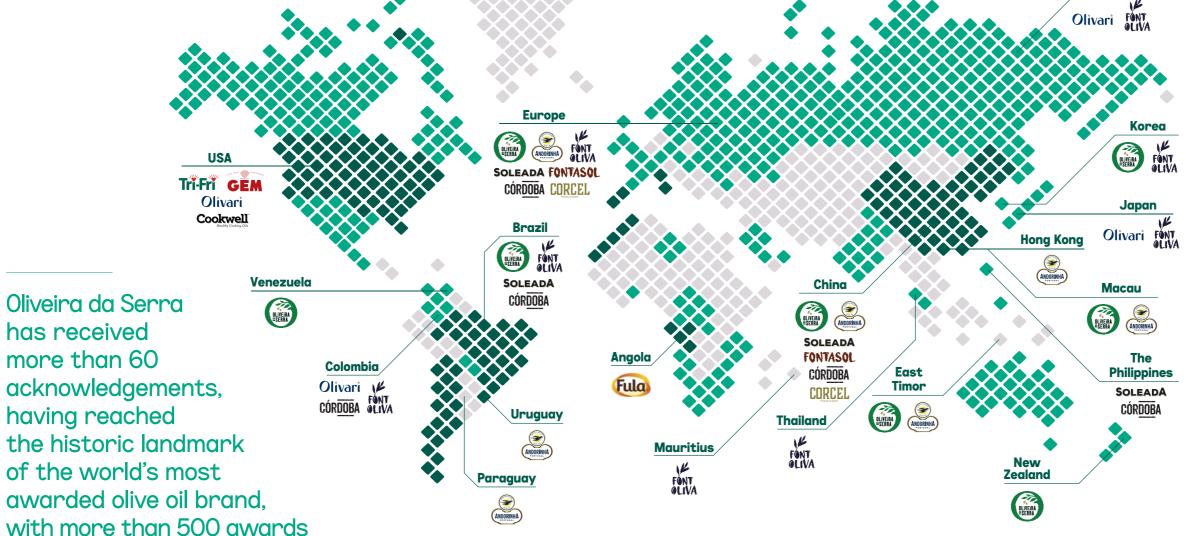


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## Awards of which we are proud

In 2020, Sovena's olive oils have once more received a series of awards in national and international competitions. As an example, we highlight the acknowledgements of Fula and Oliveira da Serra, with the "Flavour of the Year Award" (Flavour of the Year for Fula Alimentar, Flavour of the Year - Top Innovation for the Fula Nativos range and Flavour of the Year for Oliveira da Serra Clássico) and of Andorinha, with the gold medal in the International Olive Oil Competition / Brazil 2020, (Andorinha Extra Virgem Vintage)<sup>2</sup>.

International Marketing
Managing several brands
around the world



# The brands of our customers

We supply olive oils and cooking oils to customers around the world, supporting them in developing their own brands. Our growing involvement has been based on our capacity to meet in an efficient, proactive and agile way the different and demanding requirements of our customers: a broad oil portfolio; different olive oil profiles and origins; providing diversified formats; with production lines compatible with more than 70 different types of packaging and sizes; and delivering the product, with factories in strategic locations and with logistic skills, anywhere in the world.

Sovena is the world's largest supplier of olive oil for private label.



throughout the years.



<sup>◆</sup> Direct operations/commercial presence

<sup>◆</sup> Export markets

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# The way we work

Quality and Food Safety and innovation are the core pillars. The first, which is a prerequisite, enables us to comply with the most demanding standards. Innovation guides us as a compass, so that we may evolve.

## **Quality and Food Safety**

Committed to ensuring at all times the best products and the provision of the best service, Quality and Food Safety management begins with the process of selection of our suppliers, that must comply with a predefined set of requirements, be able to use the most advanced technology and aspire to become involved in an ongoing partnership work process.

#### We apply a rigorous control over all the stages of production: auxiliary and raw materials acquisition, extraction, refining and preparation of batches, in 2020 packaging and preparation of products for delivery. In the particular case of olive oil, apart from the relevant physico-chemical analysis, organoleptic validations are always performed by International Olive Council (IOC) accredited external tasting panels. In order to ensure the Quality and Food Safety of the product and its suitability to the demands of each market, customer and brand, we count on the support from our own internal tasting panel in Spain, accredited by Entidad Nacional de Acreditación (ENAC).

### Research, Development and Innovation

The Innovation work at Sovena is permanent, whether in the search for new products and business models, whether in the continuous improvement of our core activities.

Within this scope, we promote and head projects focused on the improvement of oil and olive oil quality, the minimization of the environmental impact of our activity and our packages, the valorisation of by-products, the efficiency increase of our factories, and also the search for solutions that reinforce the production competitiveness of our raw materials, such as olive groves, sunflower and rapeseed. These projects are internally developed, based on the knowledge and experience of cross-disciplinary teams, in close cooperation with universities, research centres and other partner companies.

R&D Investment
Over
EUR 1.4 M
in 2020
Since 2017

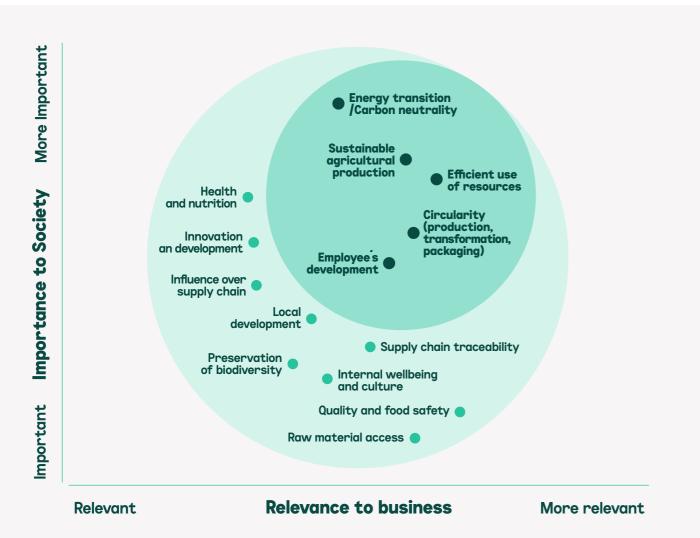


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# Our priorities

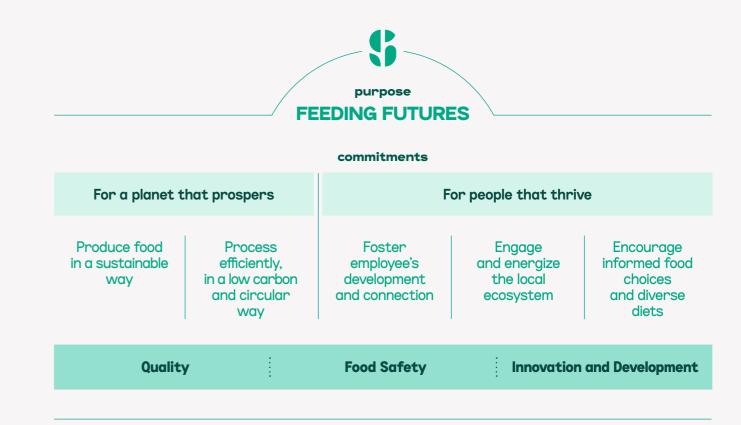
To create a positive impact on society and to actively contribute to feed the future of our planet and people, being guided by the continuous improvement of our performance.



# Our strategy

The new strategy **FEEDING FUTURES FOR A PLANET THAT PROSPERS AND FOR PEOPLE THAT THRIVE**, is built on our purpose, and compels Sovena for a constant drive for improvement.

Promote an increasingly diverse and sustainable diet through the quality and innovation of our products, through the use of agriculture that protects nature, and through efficient and circular transformation. Fostering a team of engaged and connected employees, an energized community and informed consumers with diverse diets.















We are engaged in contributing with our strategy and action plan, to the <u>United Nations Sustainable Development Goals</u>, specially those aligned with our strategy and to which we contribute more strongly with our actions.

Our latest materiality assessment informed our new strategy, that is structured around five commitments, that represent the areas in which we aim to have the greatest impacts. We have developed an action plan that takes us in the direction of the impacts we wish to have. To support our strategy there are three key enablers that ensure that we succeed. The highest QUALITY and FOOD SAFETY standards as imperative practices for Sovena and a strong INNOVATION and DEVELOPMENT culture that help us to achieve our goals in a rapid and efficient way.



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# For a planet that prospers

Commitments	Goals	Key actions	KPI	Targets		
				2021	2022	2023
Produce food in a sustainable way						
Contribute to sustainable food production,	Improve biodiversity, soil health, water preservation	Define and implement the Biodiversity and Ecosystem Services Management Plan on the farms (2023-25)	Development of the Biodiversity Management Plan and Farm Ecosystem Service	30%	60%	100%
maintaining soil health, preserving water and biodiversity	Improve biodiversity, soil health, water preservation and responsible use of phytopharmaceuticals	Adopt and implement measures in EDIA's "Guide to Good Agro-Environmental Practices"	% of the area that complies with at least 50% of the applicable measures	20%	40%	60%
Collaborate with our suppliers	Sustainable sourcing	Sourcing Policy endorsement	% suppliers that endorse the Purchasing Policy	50%	90%	100%
to ensure sustainable purchase		Increase the proportion of FSC-certified materials purchased	% FSC certified cardboard boxes Baseline year: 2020	40%	50%	55%
	Process ir	n an efficient, low carb	on and circular way			
Reduce the ecological footprint of our activity,	Reduce carbon emissions in 30%	Define a plan to guarantee scope 1 and 2 emissions reduction	GHG emissions (tons) scope 1 and 2 (with the goal of reducing emissions until reaching the value of our carbon sink (Sovena Olive Groves) Baseline year: 2020	85,000	70,000	60,000
through efficiency in the use of natural resources, energy transition and reduction of GHG emissions,	Transition to green electricity	Electricity supply agreement renegotiation + expansion of solar panels installation in our plants	% electricity consumed from renewable sources (purchased and produced) Baseline year: 2020	55%	80%	100%
promoting the circularity of our by-products and packaging	Improve circularity	Incorporation of recycled PET in packaging (Sovena brands)	% of recycled PET into packaging Baseline year: 2019	30%	40%	50%

# For people that thrive

Commitments	Goals	Key actions	KPI	Targets		
				2021	2022	2023
Foster employee's development and connection						
Guarantee	Development Learning Knowledge dissemination	Development and training of our people with an increase in the total number of training hours	% of increase in the total number of training hours	5%	10%	15%
the development and well-being of our employees, promoting inclusion and diversity	Promote work life balance	EFR Certification (Empresas Familiarmente Responsáveis) - work life balance	Certification for Portugal (pilot)		100%	
	Promote People Wellbeing	Employee Assistant Program (social and psychologic support)	% of employees with access to the program Baseline year: 2020	70%	90%	100%
	Engag	e and energize the loc	al ecosystem			
		Promote and develop Social Innovation Projects in rural areas (Portugal + Spain)	Number of municipalities covered	2	3	4
Promote initiatives and support projects that foster the local dynamic of the places where Sovena is located	Promote social innovation projects	Finance the acceleration of social innovation projects (that foster food security and accessibility) - Project Revoa (Brazil, northeast region)	Number of social businesses accelerated	0	6	7
	Foster sunflower crop competitiveness	Oleoprecision: presentation of the application, promotion of its use and implementation of new modules	Number of farmers involved	100	300	500
Encourage informed food choices and diverse diets						
Promote trust in our foods	Improve employee's awareness on nutrition	Nutrition program for employees (consultations + campaigns)	% of employees with access to the program Baseline year: 2020	30%	60%	100%
and diverse diets	Disseminate products nutritional information	Nutritionists and doctors' program in Brazil	Number of contacted professionals	1,310	1,343	1,376

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#### About the document

This document - 2020 Sustainability Review - is the summary of Sovena 2020 Sustainability Report, published by Nutrinveste, for Sovena Group and Nutrifarms, referred in the report as Sovena. It aims to present their contribution towards sustainable development regarding the economic, environmental and social impacts of its activities, selected via a materiality process, with input from our key stakeholders and the progress on the implementation of the sustainability strategy defined.

#### **Period and Scope**

The report focuses on the period from the 1<sup>st</sup> January 2020 to the 31<sup>st</sup> December 2020 of the activities in which Sovena has operational control:

- Portugal: Sovena Oilseeds Portugal (Almada), Sovena Consumer Goods Portugal (Barreiro), Biocolza, Headquarters (Algés).
- Spain: Sovena Oils Seeds Spain (Andújar), Sovena Consumer Goods Spain (Brenes and Plasencia), Monteolivo and San Pedro mills, Agropro
- Other countries: Sovena USA, Sovena Brazil, Sovena MENA (Tunisia), Sovena Italia
- Nutrifarms (Portugal and Morocco) ELAIA's assets, with the exception
  of the mills, were divided between its partners, with the assets allocated
  to Nutrinveste being consolidated in Nutrifarms.

Previous reports are available online at: <a href="https://www.sovenagroup.com/en/sustainability/sovena-and-sustainability/">https://www.sovenagroup.com/en/sustainability/sovena-and-sustainability/</a>

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